TEAM 2(Mavericks)

**CRM(Customer Relationship Manager)**

Design Document

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**1. INTRODUCTION**

**1.1 Purpose**

This Design Document describes the architecture and specifications for the application that is being built based on the CRM functionality.

**1.2 Scope**

The goal of this project is to understand and build on the AWS cloud and host applications on the cloud with the needed usability and settings required for best performance of a web application. This project is intended to understand the working and configuration of an application on the cloud.

**1.5 Definitions and Acronyms**

1. AWS – Amazon Web Services

2. JSP- Java server Pages

3. HTML – Hyper Text mark-up Language

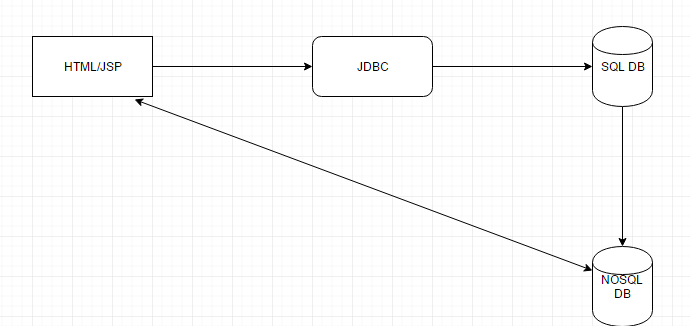
4. CRM- Customer relationship manager

5. SSH- Secure Shell

6. JDBC – Java Database connectivity

7. json – java script object notation

**Architecture Diagram**

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